

# Diesel Coffee Works

#### **Business Marketing Essentials**

As a small business specializing in coffee roasting and supply you face unique challenges and opportunities in today's competitive market.

#### In the following slides we'll:

- Identify some social media marketing opportunities
- Outline some practical marketing strategies to expand your reach & potential revenue.
- Identify costs and investment required to achieve these goals.

This roadmap will help **re-start your online presence and start to grow it again** focusing on the 101 of social media -being active and present and having a unique offering.



# B. Strategic Marketing Goals & Approaches

#### Goals for Diesel Coffee:

#### 1. Build Brand Awareness

Establish stronger visibility for Diesel Coffee within the Waikato service area (Facebook social media)

#### 3. Target Growth Sectors

I note that Facebook and Instagram does not have many subscription services advertised (Havana has just started on google) There is an opportunity to reach this market from as little as \$10 per day in Meta advertising



#### 2. Generate Inquiries

Increase incoming leads through the various multiple channels (Facebook, join community groups). Point them to a new LANDING PAGE and to then to your existing website contact page.

# 4. Secure Long-Term Customers

Convert inquiries into new recurring subscriptions.



#### Your basic marketing strategy should:

- Leverage digital platforms like Facebook and Instagram to connect with local communities with targeted paid campaigns.
- Offer a unique subscription promotion for trialing (with goal of 1. getting new signups and 2. converting customers into long-term recurring revenue streams).

## C. Implementation Toolkit

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# Developing a Social Media Presence

+Link Facebook and Instagram accounts to new scheduling software (Buffer)

+Set up regular content posting some free and some paid. Mix of static images and stories and reels (Blaze and Buffer).

+Join local community groups to increase visibility & engagement (requires manual posting)

# Creating the Digital Infrastructure

- +Develop a dedicated landing page optimized for lead capture (Buffer)
- + Have this alongside your existing website as have them linked
- +Set up Mailchimp to leverage your existing email contacts and email addresses

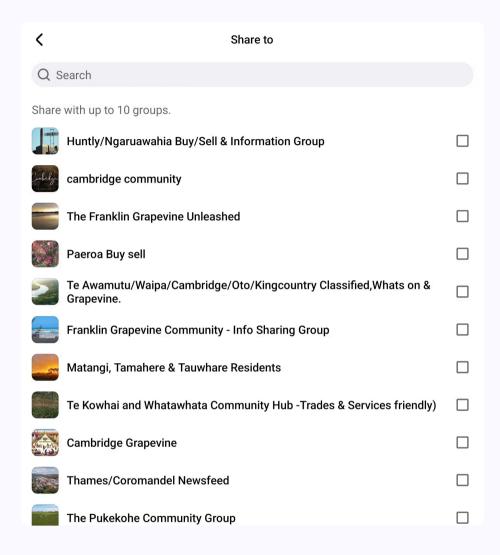
# Content Strategy & Planning

- +Create a content calendar using scheduling tools
- +Maintain consistent posting without daily time investment.
- +Send out quarterly newsletters, with service reminders, and educational content.



### Success in your marketing will depend on:

- Consistent implementation, the right content and correct targeting (hence use of scheduling tools)
- Start with the Facebook and Instagram page and landing page as your foundation, then build your email marketing capabilities with free version of Mailchimp.
- By systematically applying these tools while focusing on your target segments, you'll create
  multiple pathways for new customers to discover your services while strengthening
  relationships with existing clients.



#### The Strategy Explained:

#### 1. FB Community Groups

There are literally hundreds of Hamilton, Waikato, South Auckland and BOP **community groups** that Diesel Coffee could join on Facebook. Some are easy to join, some require evidence of living or working in that area.

- Regular posting of social media content into these groups will highlight your brand and put your services in front of them.
- Posts are easily shared from Facebook but regular attention is needed (and an avoiding of over posting)
- Then point them to a new landing page (one page website for enquiry capture or pointing to existing contact / signup page) so you don't have lots of inbound phone calls to deal with.
- The use of Facebook community group targeting is a clever and free marketing and advertising strategy.



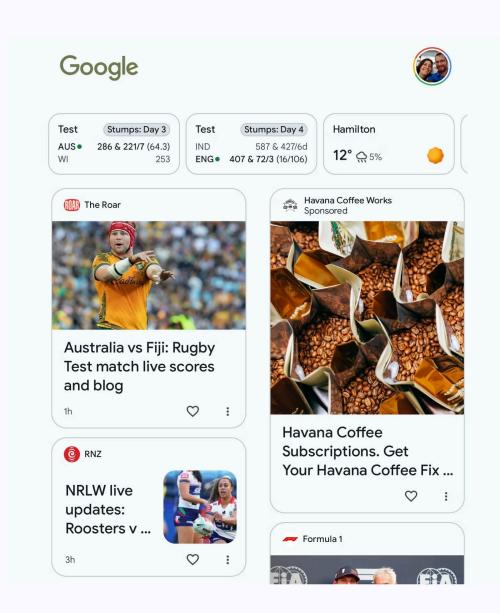


#### The Strategy Explained:

#### 2. Simple Landing Page

**Creating a simple 1 page landing page / new website** that helps people understand who you are and to capture incoming enquiries.

- The page will be simple with just a few sections -mainly focused on the REQUEST A QUOTE / SEND AN ENQUIRY section.
- The website would also point to your existing website and would NOT require the purchase of a new domain name (a feature within Buffer).

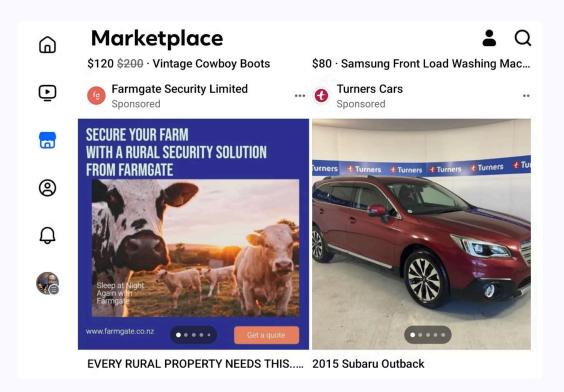


#### The Strategy Explained:

#### 3. Paid content advertising

Here are a couple **of examples of paid Facebook or Google marketing**. One is from Havana -a google ad in my news feed and a Facebook ad in Marketplace feeds.

- Buy using targeted wording around key services and product offerings you can get in front of people and send them to your landing page for enquiry generation.
- I recommended Meta ads as an initial starting point promoting your website for lead enquiry (Google ads are the next step up from Meta ads).



#### 4. Examples of some social media content creation

















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# D. Benefits

If you aren't convinced yet here is a summary of the key benefits for your business:

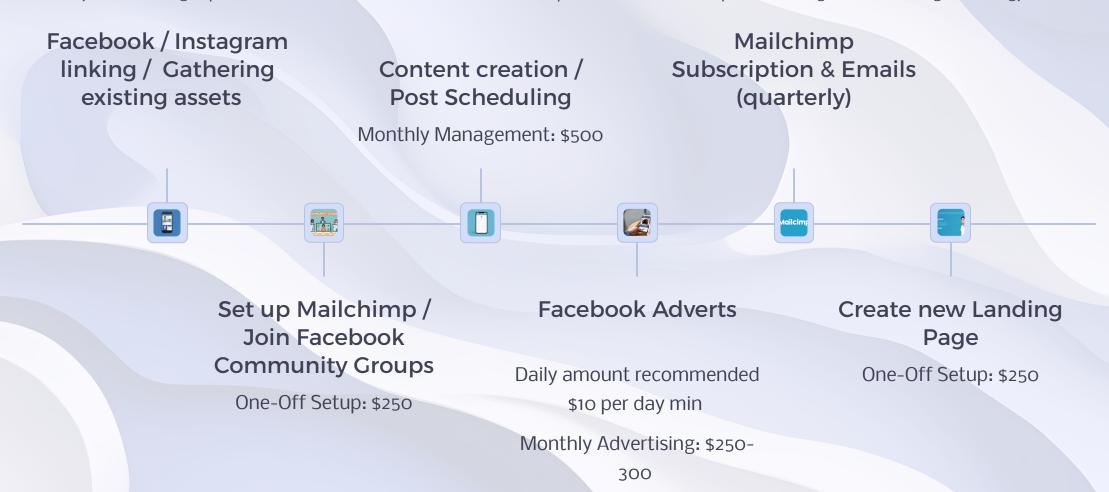
Renewed simple small business marketing and advertising will:

- Let potential new customers know who you are (**brand awareness**) otherwise how will they find you?
- ☐ Help you **grow your active customer database** and revenue potential -you need to grow!
- Enable you to compete against the other businesses in your market
- Turn current and potential customer into **loyal lifelong customers** through constant communication and engagement (social media, emails etc)

Without marketing and advertising your business will remain stagnant or slowly die. Marketing levels the playing field and gives you a fighting chance to grow and thrive.

### E. Implementation Schedule & Costs

Below is your marketing implementation schedule with associated costs. This provides a clear roadmap for executing this renewed digital strategy.



Initial setup requires a one-time investment of \$500 with ongoing monthly costs of \$500 for content creation and scheduling and \$250-300 per month for paid adverting with Meta which the business would pay direct for paid advertising and Mailchimp subscription (initially free) (does not include Google Ads). Prioritizing Facebook and landing page implementation first to establish your digital foundation \*+gst if applicable. \*\*payable upfront on acceptance.

# E. Now what?

Ready to implement these small business marketing essential for your business?

#### 1. Facing Reality

Without marketing you simply will not grow. In fact you will decline over time.

You already have a declining database due to natural customer attrition, changes in the market and customers moving property to property.

#### 2. The Good News

There is lots of opportunity to grow in both the residential and rural market.

Regular and consistent contact with existing customers is needed and potential new customers just need to know who you are and what you do.

#### 3. Make a decision

The hardest part with doing small business marketing is getting started. That's why we do most of it for you as outlined in this plan. A small investment now will reap results in the next season. Just reply to this email / message and say YES and let's get started.

Don't let competitors capture your market share. Start your digital transformation today.

